

LALITA LADI

SOFTWARE ENGINEER

CONTACT

9100946566
lalitareddy1326@gmail.com
INDIA
Hyderabad,Telangana

SKILLS

MuleSoft Integrations
Splunk
Jira
AWS Cloud
Linux
Jenkins

EDUCATION

MCA

St.Annes PG College
Hyderabad

Bsc Computers

Gauthami Degree College
Hyderabad

Secondary Education(ICSE)

Vig English School
Jamshedhpur,Jharkhand

LANGUAGES

English
Hindi
Telugu

PROFILE

Dedicated and skilled IT professional with a versatile skill set, seeking a challenging environment to leverage technical, analytical, and management abilities for organizational growth. Possessing a demonstrated history of working in the Information Technology and Services industry. Expertise in implementing integration solutions using the Any Point platform, proficient in API development, error handling, handling repositories, Cloud Services. A collaborative team player with a proven track record of successfully delivering projects. Eager to explore opportunities to apply skills and drive seamless integration for business expansion, while continually enhancing personal and professional knowledge and expertise

WORK EXPERIENCE

Software Engineer(MuleSoft Developer)

VSoft Consulting Jan'22--Present

- Proficiency in working with MuleSoft's AnyPoint Platform including AnyPoint Studio, API Manager and Runtime Manager.
- Worked on Feature Enhancements in API's
- Did Code Walkthroughs ,Mule Debugging and Error Fixing.
- Worked on Exception Handling in different API 's.
- Worked on creating Retry Mechanism for Webhooks based on conditions
- Worked on Error Analysis and Monitoring API 's on a regular basis when deployed in Prod environment.
- Applied Client ID enforcement and Rate Limiting policies
- Worked on creating design Documents and Release Notes of different versions and implementations in our Project.
- Proficiency in using API testing tools like SOAPUI and Postman for testing and validating integrations.
- Worked on distribution Lists and adding them to the API's
- Contributed experience in Mule Soft Expression Language)MEL to access Payload data,Properties and variables of Mule Message Flow.

Support Analyst

Cognizant Sept'17-April'19

- Execute ticket triage, investigation, and resolution of reported incidents..
- Troubleshoot problems with user accounts and application access.
- Monitor and troubleshoot application issues to ensure high availability, optimal performance, and system responsiveness.
- Performing basic database monitoring and troubleshooting of database performance issues.
- Perform root cause analysis for production issues where the root cause is in infrastructure, environment, configuration, or deployment routines; understand when to escalate to product development teams immediately.
- Complete periodic application software updates and software version upgrades..
- Participate in after-hours maintenance when necessary, respond to emergencies, participate in customer calls when called upon in support of initiatives and incident response.

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EXPERTISE

- Proficient in MuleSoft integration, with 2 years of experience in designing and implementing solutions that facilitate seamless data flow across systems and platforms.
- Skilled in GIT, monitoring strategies and tools to proactively identify and resolve issues, ensuring system availability and reliability.
- Strong analytical skills, utilizing data-driven insights to optimize performance, reduce downtime, and enhance the user experience.
- Experienced in cloud technologies, capable of designing and deploying cloud-based solutions that leverage scalability and security.
- A commitment to staying updated with technology trends to continually enhance my knowledge and skills.

WORK EXPERIENCE

Analyst

Globallogic Pvt Ltd.

June'15- May'17

- Worked as an Analyst for nine months and then was promoted as a Pod Lead.
- Participated in meetings to report project status and updates.
- Interacted with technical team members and technical leads to understand project requirements .
- Performed Trainings and review for the tasks.
- Created Design Documents for the easier project maintenance.
- Performed Weekly Reports, Session Updates and helped team improve guiding them through their errors
- Encouraged Team Members to constructively engage and share their knowledge and experiences.

TECHNICAL FORTE

- OPERATING SYSTEM : Windows, Linux
- SOFTWARE PRODUCTS : MuleSoft, SQL,Jenkins,GIT,Confluence,SourceTree
- Cloud Platform : Amazon Web Services
- Virtual Private Cloud (VPC), Elastic Load Balancer (ELB), Auto-Scaling,
- MONITORING TOOLS : SQL Server Management AnyPoint Studio, Splunk
- TICKETINGTOOLS : Sales Force, JIRA
- Good Experience on Change Management, Batch Monitoring & Incident Management using Splunk
- Handling Data from Databases as Snowflake.
- Basics of SQL queries,Linux

DECLARATION

I hereby declare that all information given above is true to the best of my knowledge and belief.